

TELL YOUR OFFICERS' TRU STORY

Every day you risk everything to deliver excellent service and public safety. TRULEO highlights your best moments and gives you credit for your good work.

>< The Police Department generated 25 thousand hours of video and encountered:

331
Upset Persons

872
Non-Compliant Persons

121
Persons in Crisis

= Resulting in:

2,167
De-Escalation Attempts and **0 Use of Force**

321
Officers awarded High Composure

265
Officers awarded High Professionalism

100%
Officers scored Professional

+ In Addition:

241
Instances of Civilian Gratitude occurred

67
Moments for Social Media were nominated

QUANTIFY GOOD POLICING

Great job on earning high composure

Send

Send Officer Praise

Create Highlight Reel

The screenshot displays a transcript of a police call with several annotations. At the top, a yellow box says "High-Professionalism Awarded" with a shield icon. Below that, another yellow box says "High-Composure Awarded" with a shield icon. The transcript text includes: "Officer Introduction: Hello, I am Officer Smith with the Springfield Police Department.", "Officer Explanation: The reason we are here is because we received a 911 call from a female inside the home.", "Upset Community Member: She is always calling the cops on me. This is bull****", "De-escalation attempted: Sir, I hear you, take a deep breath, let's get through this together.", "Can you please do me a favor and step outside, away from the kids in the house?", and "Non-compliant Person: No, I am not going anywhere with you".

PATROL OFFICERS – How Do I Earn High Scores?

How to earn High Composure:

If an officer encounters a non-compliant person and manages the situation without threatening or using force and without using inappropriate language.

How to earn High Professionalism:

If an officer provides 25 words or more of explanation, optionally give an introduction or business card (depending on department settings), and handle the situation without threatening, using force or using inappropriate language.

How to get De-escalation Attempts:

An officer uses commands or persuasive language in an attempt to de-escalate a non-compliant person

SUPERVISORS – How Do I Use TRULEO?

Create Highlight Reels:

Share the stories of your department without having to search through thousands of hours of video.

Send Praise:

Allows supervisors to recognize and commend officers for their high performance.

Mark Proficient:

Supervisors can mark specific segments of calls as proficient to highlight and acknowledge exemplary performance.