# TELL YOUR OFFICERS' TRU STORY

Every day you risk everything to deliver excellent service and public safety.

TRULEO highlights your best moments and gives you credit for your good work.



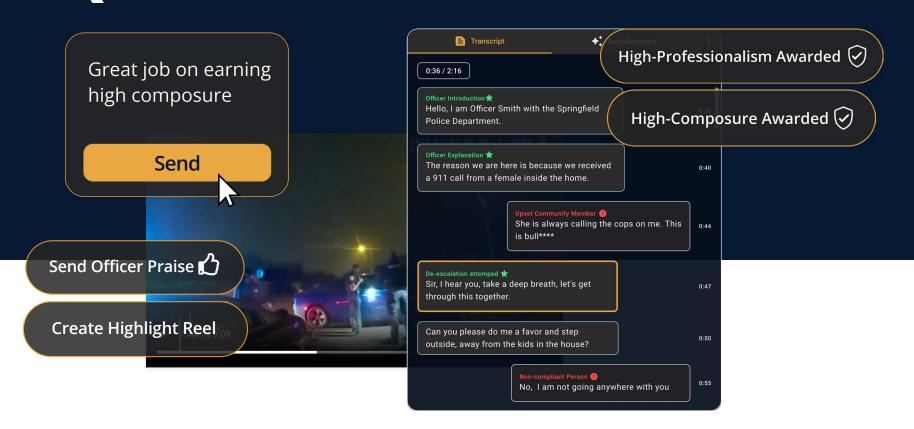
**872**Non-Compliant Persons

**121**Persons in Crisis





### QUANTIFY GOOD POLICING



#### PATROL OFFICERS — How Do I Earn High Scores?

## **How to earn High Composure:**

If an officer encounters a non-compliant person and manages the situation without threatening or using force and without using inappropriate language.

#### How to earn High Professionalism:

If an officer provides 25 words or more of explanation, optionally give an introduction or business card (depending on department settings), and handle the situation without threatening, using force or using inappropriate language.

#### How to get De-escalation Attempts:

An officer uses commands or persuasive language in an attempt to de-escalate a non-compliant person

#### SUPERVISORS — How Do I Use TRULEO?

#### **Create Highlight Reels:**

Share the stories of your department without having to search through thousands of hours of video.

#### **Send Praise:**

Allows supervisors to recognize and commend officers for their high performance.

#### **Mark Proficient:**

Supervisors can mark specific segments of calls as proficient to highlight and acknowledge exemplary performance.

